

About the Customer

The client is a state legislative assembly in the United States and approached Amnet to remediate PDF documents.

Challenges

- Amnet was expected to manage multiple complex tables running into several pages and documents with sequential numbered lines and redacted paragraphs, lines, and pages.
- The project also involved handling text with highlights and strike-throughs while still ensuring clarity and preserving meaning.
- Amnet had to work with larger documents, ranging from 1,000 to 2,500 pages, that required precise formatting and content accuracy.
- Unclear image PDFs, with dust, skewed pages, or distorted text, added another layer of challenge, demanding detailed remediation to ensure readability and accessibility across the entire document.

Solution Approach

- Amnet's proactive approach included an automated process for OCR, cleaning off the dust, and resolving the skewed pages to ensure the documents were legible and accessible.
- For longer documents, ranging from 1,000 to 2,500 pages, they were split and merged to overcome buffering issues with processing tools.
- An automated tool was used to check table headers and their associated data values, ensuring accuracy and consistency.
- Customer-specific instructions for notes and footnotes were applied using custom scripts that aligned with the client's requirements.

- Certified PDF accessibility experts carefully processed redacted pages, strike-through text, and paragraphs to ensure they were fully accessible.
- Thorough testing was conducted with the help of individuals with vision challenges using a JAWS screen reader to ensure the documents were fully navigable and compliant with accessibility standards.

Outcome

Amnet successfully delivered 168,000 pages within an eight-week turnaround time, meeting the client's tight deadlines. The project adhered to compliance norms, including WCAG 2.2 A and AA and PDF/UA-1 and PDF/UA-2, ensuring full accessibility standards were met. Amnet's efficient processes resulted in 20 percent savings on the customer's estimated budget, optimizing both time and cost for the client.

About Amnet

For companies that need to make their content accessible, Amnet provides born-accessible content and also remediates existing content. We help clients stay ahead of the curve and enable digital equality in compliance with regulatory standards such as WCAG 2.X (Levels A and AA), Section 508, ADA, EAA 2026 and EN 301 549. Amnet is also a Benetech-certified accessibility vendor.

Get in touch

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